

# 911 TELECOMMUNICATOR TRAINING SUMMIT

November 16 & 17, 2017 in Charlotte, NC

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**16** 

Inspirational days

Classes taught by the top instructors in 9-1-1 today

Hours of essential training

One Day Ticket

\$175

Two Day Ticket

\$250

# **Day 1: Thursday, November 16**

Session 1: A Victim's Plea: Meeting Expectations Session 2: The Power of Resilience: How to Thrive in 9-1-1

# **Day 2: Friday, November 17**

Session 3: Positive Interaction with Difficult People Session 4: 9-1-1 Communications Response to the Active Shooter

Register here: www.911TrainingSummit.com



**EventLocation/Host Hotel**Sheraton Charlotte Airport

ask for "911Training Summit" rate

www. she ration charlottea irport.com

Phone: (704) 392-1200

## **INSTRUCTORS**



Nathan Lee

President and Founder Denise Amber Lee Foundation



**Ryan Chambers** 

Director of Project Mgmt, Instructor, Denise Amber Lee Foundation



**Adam Timm** 

Bestselling Author, Speaker, The Healthy Dispatcher



#### Mike Clumpner, PhD

President and CEO, Threat Suppression, Incorporated



#### **David Bradshaw**

Dir. of Social Media, Threat Suppression, Incorporated